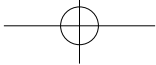


AXENT
SWITZERLAND

USER MANUAL

Intelligent Toilet

Primus



Thank you for placing your confidence in us.

Thank you for buying AXENT products. You can learn from this manual about the use of products and other important issues before initial start-up.

Please follow the instructions in this manual carefully.

Please keep the manual properly stored for future reference.

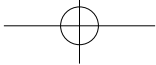
Regarding future product updates, the product is subject to change without prior notice.

Illustrations in this manual serve as visual demonstration.

We hope you can learn how to use the product through this manual.

In order to guarantee that the Product will always function optimally, and to ensure your personal safety, please do the following:

Read these operating instructions carefully before initial start-up and follow these instructions!



CONTENT

Application

What can "AXENT Remote Control" do?	19
About "AXENT Remote Control"	19

Safety	20
---------------------	----

Introduction

Overview	23
Main	23
Remote Control	24

Operation

Flush	25
Rear Wash	25
Front Wash	25
Auto Massage	25
Water Volume	26
Spray Arm Position	26
Water Temperature Adjustment	26
Seat Temperature Adjustment	26
Eco Setting	27
Night Light Setting	27
Mute Setting	27
Auto Flush Setting	27
Self-cleaning Setting	27
Stand-by Mode	27

Maintenance

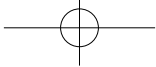
Spray Arm Cleaning	28
System Purge	28
Filter Cleaning	28
During Vacation	29
Cleaning Ceramic Appliances	29
Replacing Batteries	30

Troubleshooting	31
------------------------------	----

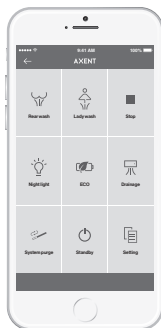
Dimension	33
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Technical data	34
-----------------------------	----

Guarantee	35
------------------------	----



APPLICATION



WHAT CAN "AXENT REMOTE CONTROL" DO?

Installing "AXENT Remote Control" makes phone can be used like the remote control. According to your request, you can set the Volume, Position, Temperature and the running order of wash. And functions will run conform with the settings defined by the user profile custom-made by you.



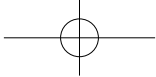
ABOUT "AXENT REMOTE CONTROL"

You can get it on Google Play Store for Android devices, or download on the App Store for iOS devices.

Also you can scan the QR code to automatically download which suit your devices

If all the ways above does not work for you, see the Download page on official website please.

www.axentbath.com » Download



SAFETY

CAREFULLY READ AND OBSERVE THE FOLLOWING SAFETY INSTRUCTIONS BEFORE USING!

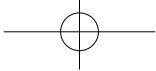
AXENT WILL NOT BEAR ANY RESPONSIBILITY FOR DAMAGE OR LOSS RESULTING FROM FAILURE TO OBSERVE THE FOLLOWING SAFETY INSTRUCTIONS.

- This device is an electric appliance of class I and must be connected to a grounding system.
- **Children and persons with insufficient knowledge or experience in handling the device, or who have limited physical, sensory or mental capabilities, may only use the device following proper instruction or when supervised. Ensure that children shall not play with the appliance.**
- The device is an electrical apparatus and thus shall not be used in a wet or humid environment. If the device is used in a bathroom, an exhaust fan or air vent shall be installed to ensure sufficient air-flow.

SYMBOLS DESCRIPTION

Symbol	Description
	Alternating Current
	Direct Current
	Ground
	Tips

Symbol	Description
	Danger! High risk, lethal hazards, severe injuries
	Warning! Medium risk, severe injuries
	Caution! Low risk, minor injuries
	Note! Damage to property



SAFETY

Danger!

To reduce the risk of electrocution

- The socket circuit connected to the product must have residual current protective device with a rated residual operating current not exceeding 30mA.
- Please install the ground wire correctly in accordance with the relevant regulations of the state.
- Ensure that sockets and plugs are located at least 600 mm horizontally from the shower room or bathtub.
- Do not place or submerge the intelligent toilet or its components into water or other liquids. If it happens inadvertently, do not reach for any electrical components of the intelligent toilet. Unplug toilet immediately.
- Please unplug unit immediately and contact your dealer or call service hotline for replacement if cord becomes damaged. It must be replaced by the manufacturer, its service agent or similar qualified persons.

Warning!

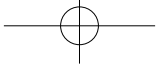
To reduce the risk of burns, electrocution, fire, or injury to persons

- Do not allow to use a loose socket.
- Do not allow to handle the power cable or plug with wet hands.
- Do not allow the power cable or plug to be optionally pulled.
- Do not allow to place open flames, candles, cigarettes, or similar objects on or by the toilet.
- Please close the seat temperature when sitting on the toilet for a long time.
- When the following people use the product, others should turn off the temperature of the seat: The child, the aged, or the person who do not know how to adjust the seat temperature; the people who have limited physical, sensory or mental capabilities, and other person without freed mobility; the person who have taken a drug (sleeping pills, Cold Remedy, etc.) that may cause drowsiness; the people with an overdose of alcohol, exhaustion, or unconsciousness.

Caution!

To reduce the risk of malfunction or damage of product

- Do not allow to use industrial water, circulating water or waste water as the source of the product. Please use the water source that meets the standard of living and drinking.
- Do not allow the inlet-hose to be severely pinched, bent, or kinked.
- Do not allow to use harsh or abrasive cleaning substances such as abrasive cleansers, scouring powder or drain cleaner on your ceramic surfaces. Also avoid using steam cleaners and hard, abrasive sponges. The use of acidic cleaners with a pH value between 1 and 4 is highly recommended.
- Do not allow to reuse old hose-sets. Please use new hose-sets supplied with the appliance.

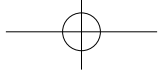


SAFETY

- Do not allow to hit against the ceramics.
- Do not allow to place the product upside down.
- Do not use radio equipment near the product.
- Do not allow to plunge into the news paper, paper diaper, sanitary napkins, etc., which are easy to block the product.
- Do not allow to make remote control contact with water.
- Disconnect the main plug before you start with cleaning the product. Please use dry cloth when cleaning the power plug.
- For cleaning do NOT use any scouring equipment (e.g. sponge scorers) tools or any aggressive cleaning agents.
- Do not install the intelligent toilet in rooms where the temperature will be less than 4 °C (39 °F).
- Do not lean on the toilet cover while using it or it may damage the cover.

INFORMATION ON THE USE OF BATTERIES

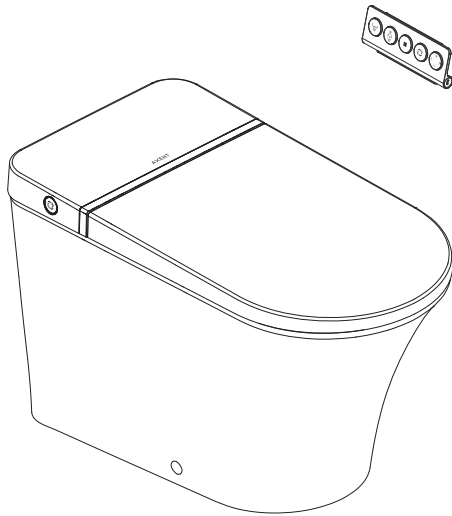
- Clean the battery and contacts before inserting the battery. Clean with wet cloth when necessary, and make sure the batteries are oriented properly after drying.
- Do not insert new and old batteries together in the remote control.
- Do not insert batteries with different chemical properties or brands, which may lead to the over discharge of the battery in use and increase the possibility of leakage.
- Do not attempt to recharge non-chargeable batteries for use with unit.
- Do not have battery in short circuit, heated, thrown into fire or disassembled.
- Do not expose the batteries to hot surfaces or direct sunlight to reduce the risk of battery leakage.
- Please discard the waste battery according to the principle of garbage classification.
- Please be sure to use alkaline batteries to reduce the risk of battery leakage.
- Remove the batteries if you do not use the remote control for an extended period to reduce the risk of battery leakage.



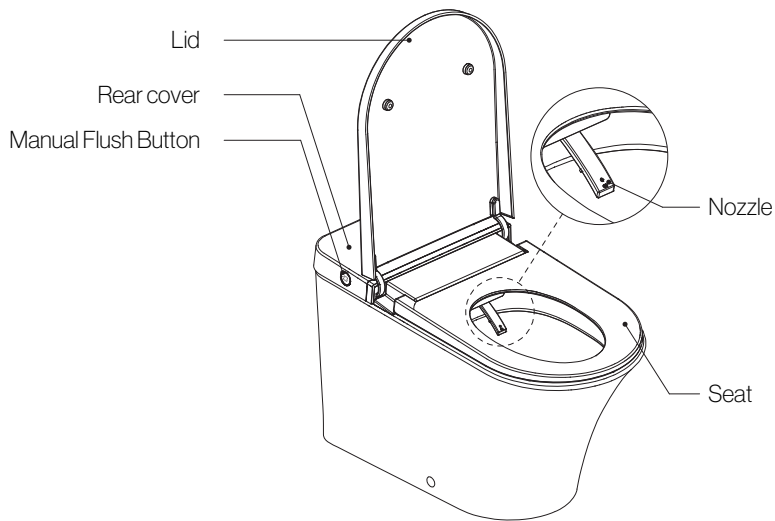
INTRODUCTION

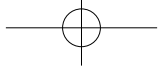
OVERVIEW

[E330-01]



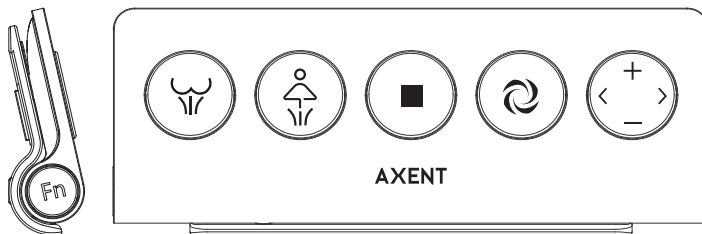
MAIN





INTRODUCTION

REMOTE CONTROL INTERFACE



When receiving remote control command, the main unit makes the following sound:

- | | |
|---|------------------------------------|
| One short «beep» | effective command |
| Two short «beep» | ineffective command |
| One long «beep» | exceed the range of remote control |
| Low power will reduce the effect of remote control, please replace the battery in time. | |

PAIRING TO REMOTE CONTROL

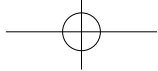
It is necessary only after you replaced your remote control.

Please make sure there is sufficient power supply for the remote control before pairing.

Cut off the power of the intelligent toilet for 30 seconds and then apply power to it.



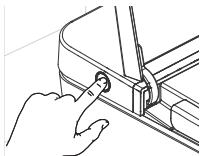
After three short «beep», start pairing by pressing « Stop » repeatedly until hearing three times long «beep» from the intelligent toilet, which means pairing successful.



OPERATION

FLUSH

MANUAL FLUSH



Press Manual Flush Button to start.

OPERATION WITH THE REMOTE CONTROL



Press « Flush » to start.



Or press « Fn » to start.

AUTO FLUSH

After being seated for more than 5 seconds, the function will be started after a period of time defined by the Auto flush setting which defaults to 15 seconds.



For Auto Flush Setting, see page 11.

REAR WASH



Rear Wash

Press « Rear Wash » after you are seated to start.



Stop

Press « Stop », to stop the Rear Wash immediately.

If not stopped manually the Rear Wash will stop automatically after 3 minutes.

FRONT WASH



Front Wash

Press « Front Wash » after you are seated to start.



Stop

Press « Stop », to stop the Front Wash immediately.

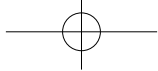
If not stopped manually the Front Wash will stop automatically after 3 minutes.

AUTO MASSAGE

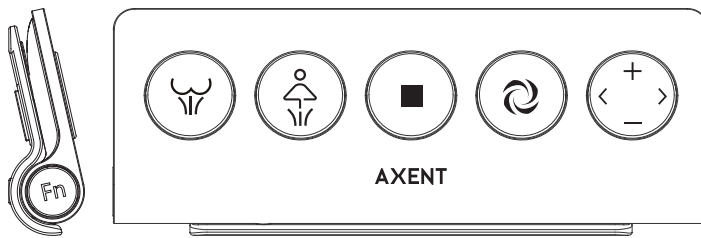
Factory setting: Oscillating

Set by "AXENT Remote Control".

When the Auto massage is on, massage started automatically During Rear or Front wash.



OPERATION



WATER VOLUME

During Rear or Front wash,



Reduce

- Press « Reduce » to reduce the water volume.



Increase

- Press « Increase » to increase the water volume.

SPRAY ARM POSITION

During Rear or Front wash,



Fn



Reduce

- Press « Fn » at the same time « Reduce » to move the Spray Arm backward.



Fn



Increase

- Press « Fn » at the same time « Increase » to move the Spray Arm forward.

WATER TEMPERATURE ADJUSTMENT

During Rear or Front wash,



Plus

- Press « Minus » to reduce the Water temperature.



Minus

- Press « Plus » to increase the Water temperature.

SEAT TEMPERATURE ADJUSTMENT



Fn



Plus

- Press « Fn » at the same time « Minus » to reduce the Seat temperature.

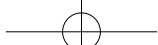


Fn



Minus

- Press « Fn » at the same time « Plus » to increase the Seat temperature.



OPERATION

ECO SETTING

Factory setting: OFF



Fn

Front Wash

Press « Fn » at the same time « Front Wash » to turn the function on or off.

- ON Short «beep».
- OFF Long «beep».

When the ECO is on, the seat will be intelligently heated according to the user's usage habits.

NIGHT LIGHT SETTING

Factory setting: AUTO



Fn



Flush

Press « Fn » at the same time « Flush » to switch between ON, OFF and AUTO.

- AUTO Short «beep».
- ON Long «beep».
- OFF Long «beep».

AUTO mode - Night light turn ON or OFF automatically according to ambient light levels.

MUTE SETTING

Factory setting: OFF



Fn



Stop

Press « Fn » at the same time « Stop » to turn the function on or off.

- ON No «beep».
- OFF Short «beep».

When the Mute is on, the system shut down all prompt sounds.

AUTO FLUSH SETTING

Factory setting: 15 seconds



Rear Wash



Flush

Press « Flush » repeatedly to toggle between OFF, 5 seconds, 10 seconds, 15 seconds, 20 seconds and 25 seconds.

SELF-CLEANING SETTING

Factory setting: ON



Rear Wash



Minus

Press « Rear Wash » at the same time « Reduce » to turn the function on or off.

- ON Short «beep».
- OFF Long «beep».

As soon as you sit down on the toilet seat, the spray arm will be cleaned with fresh water.

STAND-BY MODE



Stop

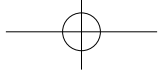


Flush

Press « Stop » at the same time « Flush » to activate the Stand-by mode.

- Slap the toilet rear cover to deactivate Stand-by mode.

In Stand-by mode, there is no activity for some time.



MAINTENANCE

SPRAY ARM CLEANING



Press « Fn » at the same time « Rear Wash » to extend the spray arm for cleaning.



Clean the spray arm with a fabric or a soft bristle brush.



Press « Stop » to retract the spray arm.



If no other functions are used, the spray arm will automatically retract after 3 minutes.

SYSTEM PURGE



Press « Rear Wash » at the same time « Plus » to turn on function.
- The system purge process stops after 90 seconds automatically.



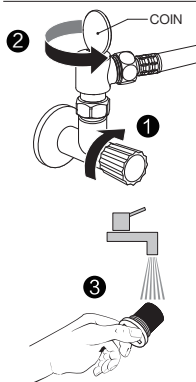
Press « Stop » to stop system purge immediately.



After a long period of inactivity, the water inside of the unit can be purged and replaced with fresh water.

It is normal that water run out from inside Baffle when system purge running.

FILTER CLEANING



The filter screen will need to be cleaned occasionally. If the unit does not fill up properly, starts to lose pressure, or does not function normally, please clean the filter first.



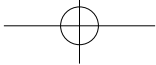
DO NOT use the product without the filter. Otherwise the product may not be warranty

When the water flow is less than normal, please clean the filter.

Note that during the entire filter cleaning process:

- The angle valve is shut off.
- The product is disconnected from the water line.

The filter may be reinserted in reverse.



MAINTENANCE

DURING VACATION

If this product will not be in use for an extended period of time, please perform the following in this order.

- Disconnect the electrical power.
- Shut off the angle valve.

WINTERIZATION

Please ensure water temperatures will not drop below 4 °C (39 °F). Frost or frozen water will damage the system and may lead to leakage.

If the water or ambient temperature drops below 4 °C (39 °F), please discontinue use of product.

- Disconnect the electrical power.
- Shut off the angle valve.
- Discharge the side on the angle valve of the hose-set and empty the hose-set.
- Press Manual Flush Button.



FAILURE TO DRAIN SYSTEM MAY RESULT IN DAMAGE TO SYSTEM AND LEAKAGE OR FLOODING.

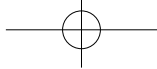
If the intelligent toilet is moved from a cold location to a warm location, condensation may form. Leave the unit switched off for a few hours before use.

CLEANING CERAMIC APPLIANCES



DISCONNECT THE MAIN PLUG BEFORE YOU START WITH CLEANING THE PRODUCT.

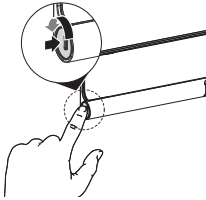
Use a mild soap solution to clean the seat. Please take care that the seat and hinges are not left damp. Dry off any residual water or cleaning agent with a soft cloth. Ensure that the seat and seat hinges do not come in contact with abrasive, corrosive, or chlorine-based cleaners, as these may cause damage or lead to flash rust. When cleaning the bowl, make sure that the seat and cover are kept in an upright position until all cleaning agent has been flushed away.



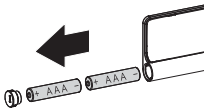
MAINTENANCE

REPLACING BATTERIES

REMOVE BATTERIES

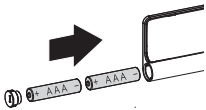


Push cap and turn counter clockwise.

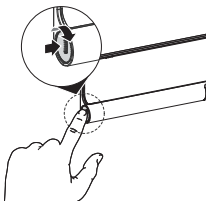


And remove cap and batteries.

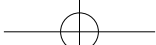
INSTALL BATTERIES



Make sure the batteries are oriented properly and install batteries and cap.



Push cap and turn clockwise.



TROUBLESHOOTING

In case of minor malfunctions, please refer to the following solutions. If the below solutions do not resolve the issue, please contact customer support for further examination and repair.



In case of water leakage, please shut off the angle valve and cut off the power at the same time.

PLEASE REVIEW THE FOLLOWING TO DETERMINE IF IT IS MALFUNCTION.

Check the Power Supply

- If the power supply could work normally

Check Water Supply

- If the water supply could work normal
- If the angle valve is shut off

IN CASE OF THE FOLLOWING PHENOMENA, PLEASE CUT OFF THE POWER IMMEDIATELY.

Hearing continuous « beep ».

MALFUNCTION	CAUSE	SOLUTION
-------------	-------	----------

MAIN

No function	Product in Stand-by mode	Slap the toilet rear cover to deactivate Stand-by mode.
-------------	--------------------------	---

REMOTE CONTROL

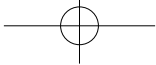
Does not work	Battery is low	Replace batteries.
	Wrong oriented	Reinstall batteries with correct oriented.
Remote control works but does not control toilet	Battery is low	Replace batteries.
	Out of range	Please use the remote control within the inductive distance.

REAR WASH AND FRONT WASH

Low water pressure	Filter is blocked	Clean filter.
	Connection loose	Check connection between hose and main, and tighten it.
Low water temperature	Water temperature set too low	Increase water temperature.
Water stop suddenly	Leaving the seat During Rear or Front washing	Seated and restart the washing.
Instable water temperature	Water pressure overload	Turn angle-valve clockwise to reduce water pressure.

MASSAGE

Does not work	Auto massage is OFF	Turn on Auto massage by "AXENT Remote Control" app.
---------------	---------------------	---



TROUBLESHOOTING

MALFUNCTION CAUSE REMEDY

SEAT HEATER

Low seat temperature	Seat temperature set too low	Increase seat temperature.
Low seat temperature when initially seated	Eco mode is on	Please turn off ECO.
Seat temperature reduce automatically	Seat Low TEM Protection will be activated automatically after Seated for a while	It is normal. Please adjust Seat temperature or reseated to disable Seat Low TEM Protection. And Seat Low TEM Protection will be activated again after 5 minutes.
High seat temperature	Seat temperature set too high	Reduce seat temperature.
Seat heater does not work	Seat temperature set too low	Increase seat temperature.
	Heating error	Disconnect the main plug and contact customer service.

AUTO FLUSH

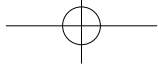
Does not work	Auto flush setting is OFF	Switch Auto flush setting to other mode.
---------------	---------------------------	--

NIGHT LIGHT

Does not work	Night light in OFF mode	Switch night light setting to ON or AUTO mode.
Night light always on	Night light in ON mode	Switch night light setting to AUTO or OFF mode.

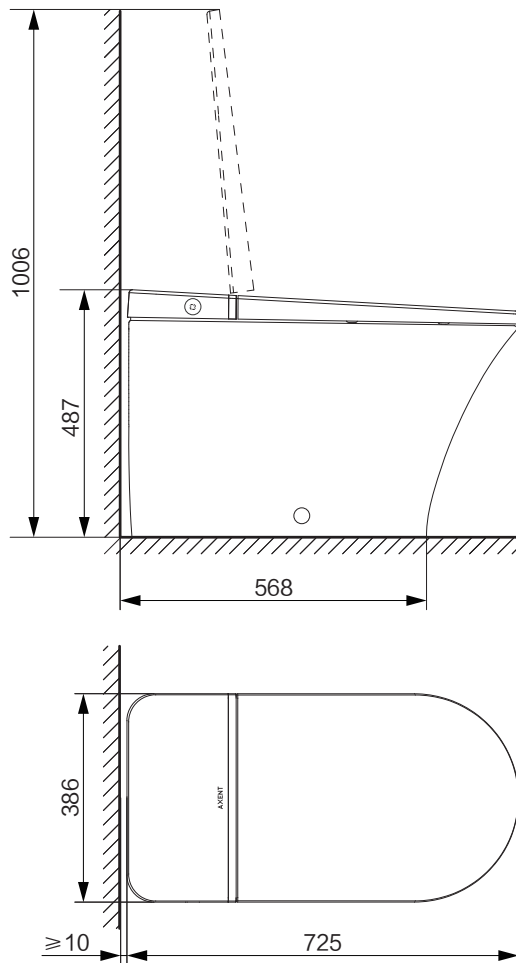
WARNING

Continuous « beep »	Water temperature exceeds normal range	Disconnect the main plug and contact customer service.
---------------------	--	--

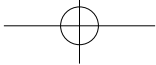


DIMENSION

[E330-01]

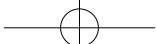


Unit: mm



TECHNICAL DATA

ITEM	DESCRIPTION
Nominal Voltage	220 - 240 V~, 50 Hz
Power Consumption	1050 W (Under the condition of cold water temperature 15 ± 2 °C and flow rate 550 mL/min)
Max Power Consumption	1650 W
Cable Length	1.5 m
Hydrostatic Pressure Range	0.14 - 0.75 MPa
Water Temperature Range	4 - 35 °C
Ambient Temperature Range	4 - 40 °C
Net Weight	51 kg
IP Rating	IPX4
Nominal	≥ 0.4 L/min
Water Temperature	About 31 - 39 °C, 5 levels total
Heater Power Consumption	1600 W
Shower Time	About 3 minutes each time
Spray Arm Position	5 levels total
Seat Temperature	About 29 - 37 °C, 5 levels total
Antibacterial Material	Nozzle and Seat
Seat Low TEM Protection	Yes



GUARANTEE

Dear Guest:

Thank you for buying AXENT products. In case of minor malfunctions, please refer to troubleshooting of this manual. If the solutions of the troubleshooting do not resolve the issue, please contact customer support for further examination and repair.

1. Infomation:

Customer information	Name		
	Address		
	Telephone		
Dealer information	Name		
	Telephone		
Model		Serial Number	
Purchasing Date		Warranty Period	One year since the purchase date

2. Notice:

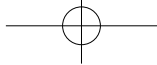
- Please fill in the guarantee card completely.
- The warranty and invoice are important evidence to help customers to enjoy the service of product maintenance. During the warranty period, in case of any malfunction, please show the warranty and invoice when the supplier or after service staffs arrive for maintenance.
- The guarantee card cannot be reissued. Please keep it properly.

3. Free maintenance regulations:

During the warranty period, any failure caused by quality problems of the product itself under normal use according to the manual and safety instruction will be provided free maintenance.

4. This warranty does not apply to the following times:

- Exceeding the warranty period.
- Valid invoices and warranty cards are not available during the warranty period.
- Damage or loss resulting from transportation, collision, etc. after purchase.
- Damage or loss resulting from abnormal use, human factors or sustained in natural calamity such as fire, earthquake, flood, thunder, electrical storm, environmental pollution, etc. Damages or loss sustained in natural calamity such as fire, earthquake, flood, thunder, electrical storm, etc.
- Damage or loss caused by the dismantle, movement, or maintenance by a non-our-company authorized maintainer.
- Damage or loss resulting from any misuse, abuse, negligence, improper care, cleaning and maintenance of the product.
- Damage or loss resulting from sediments or foreign matter contained in a water system.
- Refitted the product for second times according to the customer's request.



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E-mail: service@axentbath.com www.axentbath.com

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